

CLIENT USE CASE

ASSESSMENT TRAINING CERTIFICATION



EAGLE POINT
SOFTWARE



PROJECT DETAILS

OVERVIEW

- › **Industry:** Multidiscipline
- › **Duration:** 8 Months
- › **Employees:** 38,000
- › **Users:** 2,000

FEATURES

- › KnowledgeSmart Assessments
- › Pinnacle Learning Paths
- › Personalized Learning
- › Custom Content
- › Live Events

PROJECT SUMMARY

The client launched a pilot program to define a scalable model to certify 2,000 internal BIM users. To achieve their internal organizational objectives they leveraged Pinnacle Series, KnowledgeSmart, and a third-party governing body to provide training, exams, and certification.

CHALLENGE

The client faced three pressure points driving their training initiative:

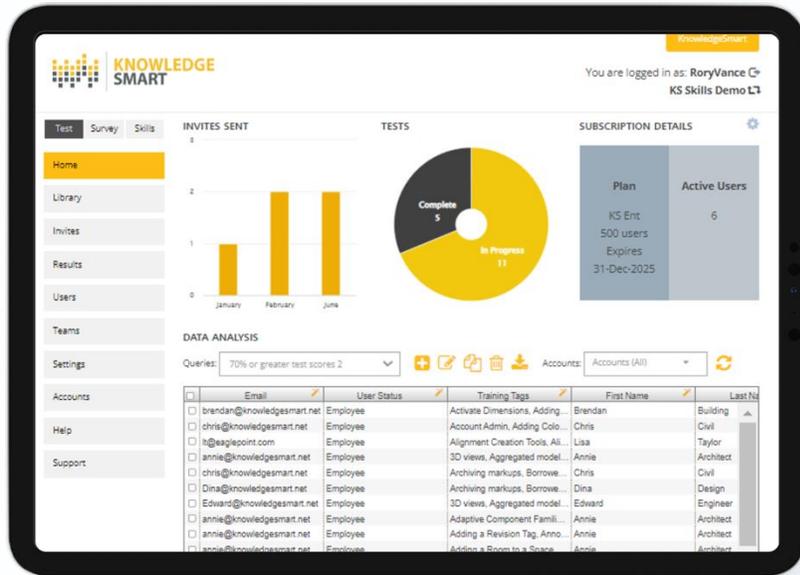
- › An employee base who held an uneven understanding of BIM practices
- › Projects and prospective projects who were transitioning to new BIM model standards
- › Changing technology across their industries

The full certification program would involve a significant investment to implement accounting for certification fees, third-party oversight, and the number of Pinnacle seats required.

Nevertheless, the client committed to the project with the expectation it would improve efficiency, collaboration, and innovation across their construction and architectural projects.



SOLUTION



The client purchased Pinnacle Series with the intention of upskilling their workforce to use BIM compatible software and aid their transition from 2D to 3D. They developed their pilot project over a year of working with Pinnacle Series and becoming familiar with its capabilities.

The client leveraged KnowledgeSmart assessments to identify learning gaps in their workforce and place them on the appropriate learning path within Pinnacle Series to prepare users for taking the BIM certification exam. They also hosted live events and webinars and implemented a blended learning program in collaboration with a third-party organization. Once users earned a certain assessment score, they received approval to take the BIM certification exam.

RESULTS

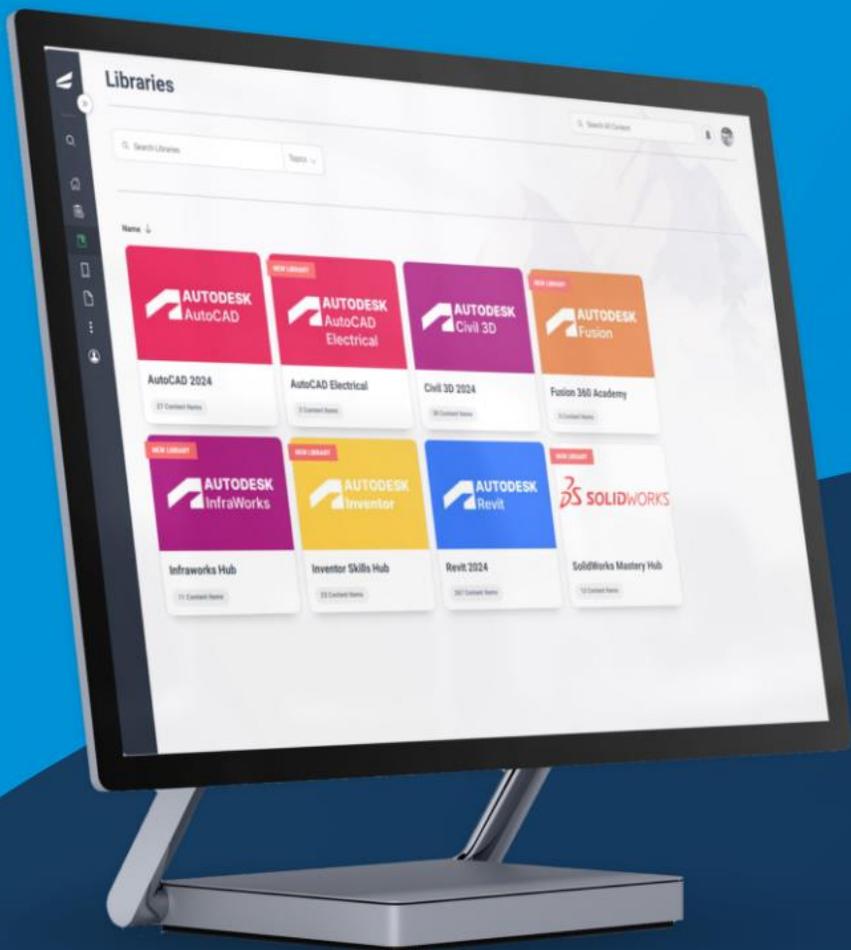
The client not only implemented a comprehensive BIM program for users, they also laid the foundation for a career development pathway for a variety of roles within their organization.

Their initiative delivered a successful upskilling model for helping BIM users within the organization gain the Certified Professional BIM Project Information certificate.

KEY SUCCESS FACTORS

- › Leadership involvement and promotion
- › Upskilling in a positive culture
- › Emphasis on the client's investment in employees





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