

The Ultimate Guide to Empowering Your Workforce with **Pinnacle Series Applied Learning Solution**



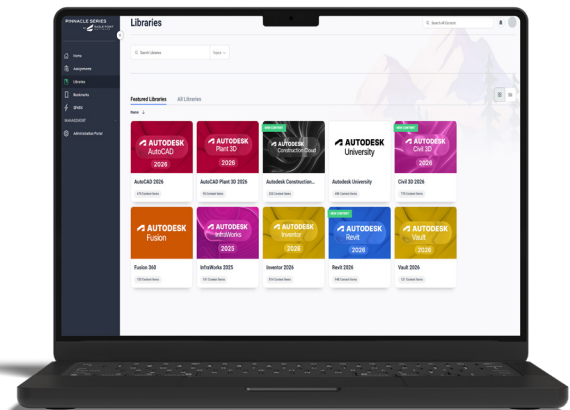
Transform your team with the industry-leading applied learning solution for Architecture, Engineering, Construction, and Manufacturing.



The Invisible Drag of Inadequate Training

- Lost time searching for files, SOPs, and best practice documentation
- Poor version control
- Key team members pulled away from projects to assist junior associates
- Junior associates unable to move forward with tasks while waiting for assistance
- Miscommunication between team members across a global company
- Misalignment of company standards
- Rework as a result of miscommunication or human error
- Friction among team members due to the stress of rework, error, and lost time

Opportunities for training and development are one of the most sought-after benefits in the AECO & Manufacturing industries, especially among young workers who recognize a need to grow their skills before their senior colleagues retire. Training isn't just a benefit to the individual, however. In fact, the right learning platform can provide a team-wide productivity boost by improving communication, enabling mentorship and knowledge sharing, and making key resources more accessible. The results: Agile teams supported by a learning platform that can scale as your company grows.



Applied Learning Brings Team Development to the Next Level

Training is essential, but the method of training is a major factor in its long-term impact. Traditional training has often been on-site, requiring team members to step away from their work for hours or days at a time to attend seminars with a content expert. These sessions can be excellent for networking or for introducing concepts and theory.

Learning science has long shown that the delay between learning information and using it is essential for learning retention. If a learner attends a seminar but has no need to use the seminar material in the next week, most of that learning will be lost. After a month, they will have retained almost none of it. On the other hand, the shorter the gap between learning new material and applying it, the stronger the retention.

The advent of eLearning was a major shift in narrowing the gap between learning and practice by making training more immediately accessible. Now, with **applied learning** through Pinnacle Series, the gap is effectively eliminated. Through micro content, personalization, and side-by-side process support, Pinnacle Series delivers training within the flow of work, so that employees can develop new skills as they go, without interrupting their productivity

ACHIEVING TRANSFORMATIONAL SUCCESS WITH PINNACLE SERIES

Launching a new training initiative is a major undertaking. While the upsides are significant, the biggest risk lies in a lack of adoption. Teams most frequently fail to adopt a new training system when they aren't onboarded effectively, when the training isn't supported and encouraged by leadership, and when the training objectives are unclear. Here are our top tips for ensuring success.



1. Assemble your team.

Your team will work directly with one of Eagle Point Software's Customer Success Managers to ease the implementation process. On your side, you will want to have an implementation project manager to guide the process with employees. Working in conjunction with department heads and other key stakeholders can help spread the message that the training program is a serious priority so that all teams stay aligned.



2. Familiarize yourself and your team with Pinnacle Series features, content, and functionality.

Pinnacle Series boasts a deep content library covering all the leading software across the AECO & Manufacturing industries. The platform also includes content authoring and editing tools to help organizations develop internal resources of their own, or edit course library content to match internal standards. Skill assessments and workflows are designed to set employees down the right path and support them as they do their daily work. Finally, the next generation of AI-powered chat and nano-content help to personalize training and make resources more accessible than ever.



3. Set goals and communicate expectations.

Skill assessments are an essential launching point for a development program, as they build a complete picture of a team's capabilities. To avoid team members from feeling singled out, make clear that the purpose of the assessment is to support skill development, and include the entire team in the program.



4. Make reporting a part of your regular team updates and encourage ownership.

Talking about learning progress alongside your other team initiatives sends the message that using the platform is a priority. Tracking skill growth among other KPIs can be a new metric for evaluating success. As team members begin to use the platform more, ask team experts to contribute their knowledge toward the content library.

How Pinnacle Series Supports the Team



Managers

Skill assessments provide a more complete picture of the team's capabilities. Managers can assign training to fill skill gaps, pair junior employees with mentors, and ensure team members have the right qualifications for their projects. Reporting tools track progress and performance.

Team Experts

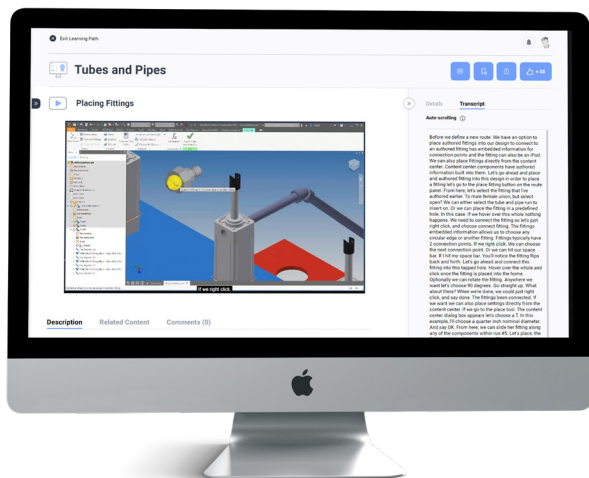
Targeted training reduces the mentorship burden of your most developed team members so that their time can be used more effectively. With custom content creation, team experts can share documents and other learned wisdom with ease.

New Hires

Junior team members can turn to Pinnacle Series with all their questions, knowing that the answers are backed by company standards. Applied learning expedites onboarding, allowing new hires to build confidence faster. Personalized learning ensures that their training is relevant.

Leadership

Stakeholders gain high-level insight into the effectiveness of training initiatives with team-based performance metrics. Rich data into skill development supports calculations around learning ROI while bringing a scalable learning solution that promotes company growth.



KEY PINNACLE SERIES FEATURES

- ☐ **Skill Assessments:** Identify knowledge gaps and start users on learning paths based on skill level.
- ☐ **Assignments:** Assign courses, track progress, and view learning history with role-based permissions.
- ☐ **SPARK Nanolearning:** AI-powered, hyper-personalized content based on user interests.
- ☐ **Reporting:** Browser-based tools for deep visibility into how teams learn and perform.
- ☐ **AI Chatbot:** Trustworthy answers drawn from Pinnacle Series course material with links to sources.
- ☐ **Translations:** Break language barriers with translatable documents directly within Pinnacle Series.
- ☐ **Personalized Learning:** Courses are assigned based on user assessment results.
- ☐ **Custom Content:** Build courses based on internal standards and team experience.

LAUNCH A **PINNACLE** **SERIES PILOT** **PROGRAM** IN YOUR ORGANIZATION

If you're interested in seeing how Pinnacle Series can transform your team, the best place to start is with a pilot program. Our pilot program offers a small-scale trial of the software, so that you can evaluate its effectiveness for your team. Test platform functionality, content quality, and reporting tools for yourself, and have your team try it for themselves to gain feedback.

CONTACT US.

Contact our representatives today to begin the pilot program process.



eaglepoint.com | 800.678.6565

